

# Helpful tips to understand your monthly statement.

Twigby Mobile is a prepaid service. This summary shows what you paid in total during this time frame.

(Do not confuse this with a recent charge that you were notified about via SMS for your current period.)



Name  
Address

Account #: xxxxx

This is a summary of your account for the past 30 days

Month Day, Year to Month Day, Year

If you have questions about a recent charge, please login to your account, go to the Account Summary page and click on "Details" to view charges by line.

Here you'll find a summary of total use for data, voice (minutes) and texts for each line on your account.

## Line XXX-XXX-XXXX

DATA USED:	XXX
VOICE USED:	XXX
UNLIMITED TEXT USED:	XXX

Here you'll see the monthly charges for your plan.

XXXXXX DATA PLAN:	\$XX.XX
XXXXXX TALK UNL TEXT :	\$XX.XX

This is a breakdown of your local, state and federal government required surcharges and taxes. It includes the total \$ amount for the line, not the account.

AMINISTRATIVE FEE	\$X.XX
STATE SALES TAX	\$X.XX
LOCAL SALES TAX	\$X.XX
FEDERAL UNIVERSAL SERVICE FUND:	\$X.XX
FEDERAL REGULATORY ASSESSMENT FEE:	\$X.XX
911 SURCHARGE:	\$X.XX
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TOTAL FOR XXX-XXX-XXXX	\$XX.XX

This section displays all payments that we received from you during the period for this summary.

## Payments

XXXXXXXX PAYMENT ON MONTH DAY, YEAR	\$X.XX
XXXXXXXX PAYMENT ON MONTH DAY, YEAR	\$XX.XX
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TOTAL PAYMENTS MADE	\$XX.XX